

Volunteer Bill of Rights

Volunteers Deserve a Positive Experience



A Volunteer Bill of Rights

Volunteers deserve meaningful work, positive supervision, helpful feedback and appreciation as they help your nonprofit. Let this “Volunteer Bill of Rights” serve as a gentle reminder.

1. What might your organization do to honor these rights more fully?
2. What would be the first step in making that happen?

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- A volunteer’s interview should include a discussion of the personal goals that the volunteer may have in choosing to volunteer.
- A volunteer should be given a complete orientation to the nonprofit as a whole, as well as the part of the nonprofit where the volunteer will help.
- A volunteer should have a job description that outlines the responsibilities of the volunteer job.
- A volunteer should have a clear understanding of the policies and procedures that govern the work within the nonprofit.
- A volunteer has a right to know how their efforts will make a difference.
- A volunteer should have a supervisor who can answer questions and make sure that the volunteer has what s/he needs to do the job.
- A volunteer should have an evaluation once a year with a supervisor and should also receive frequent feedback on the work s/he is doing.
- A volunteer should feel appreciated and valued. A handwritten note goes a long way!

Indiana Nonprofit Resource Network (INRN) is a regionally-based service delivered on behalf of Indiana United Ways. We provide affordable, accessible, and high quality training and custom consulting services such as board retreats to any Indiana nonprofit organization. For more information, visit <http://www.inrn.org> or our Facebook page at <http://www.facebook.com/NonprofitTraining>, or sign up for our e-mail list at http://www.inrn.org/contact/join_mailing_list.aspx.

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